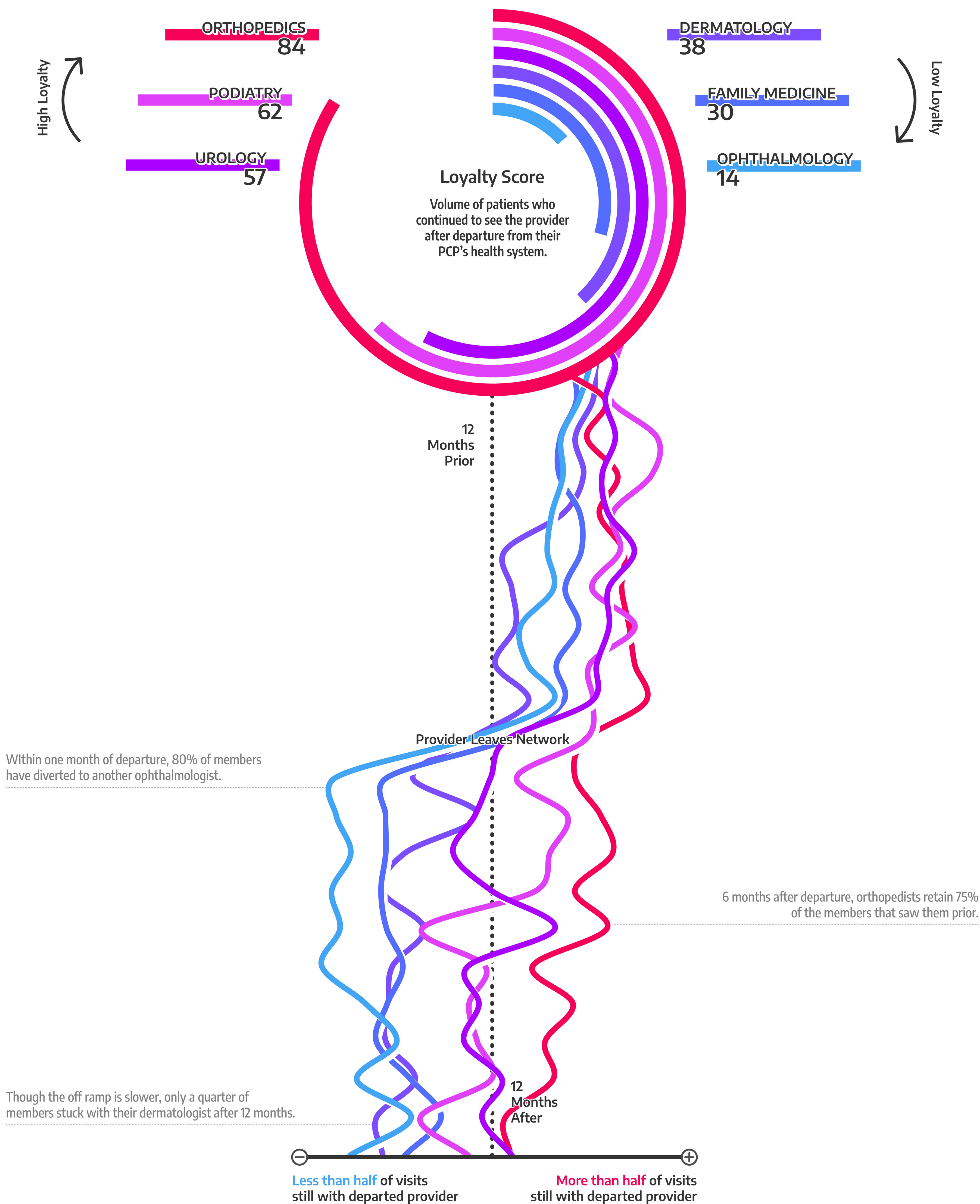


# LOYALTY AFTER PROVIDER ATTRITION

## FOLLOWING PROVIDERS OUT OF THE NETWORK



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